



October 2019

### Announcing Our 2019 NCCY Finalists

We are pleased to announce the finalists for the 2019 [National Compassionate Caregiver of the Year \(NCCY\)® Award](#), the Schwartz Center's national recognition program that elevates excellence in compassionate healthcare. The NCCY Award program was created by the Schwartz Center in 1999 to honor outstanding healthcare professionals who display extraordinary devotion and compassion in caring for patients and families.

The 2019 NCCY Award finalists are:

- **Justin N. Baker, MD, FAAHPM**, St. Jude Children's Research Hospital, Memphis, TN
- **Joanne B. Glusman, MSW, LSW, APHSW-C**, Bryn Mawr Hospital, Main Line Health, Bryn Mawr, PA
- **Elizabeth T. Heyne, PA-C, PsyD**, Children's Health, Dallas, TX
- **Judy Ierardi, RT, (R) CT MR**, St. Elizabeth's Medical Center, Boston, MA
- **Sophia L. Maurasse, MD**, McLean Hospital, Belmont, MA
- **Kari M. Rosenkranz, MD**, Dartmouth Hitchcock & Dartmouth Hitchcock Norris Cotton Cancer Center, Lebanon, NH

This year's award recipient will be announced on November 21, 2019 at the [24th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) in Boston.

[Learn More About the Finalists](#)

### Governor Charlie Baker to Speak at Dinner



We are honored to have Massachusetts Governor Charlie Baker join us again this year to deliver the keynote address at the [24th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Nov. 21, 2019. This year's event, which is co-chaired by Michael L. Blau, partner, Foley & Lardner LLP; Michael Carson, president & chief executive officer, Harvard Pilgrim Health Care; and Ann-Ellen Hornidge, Esq., board chair, Beth Israel Lahey Health, marks the beginning of the Schwartz Center's 25th anniversary year.

[Register for the Dinner](#)

### Calling All Volunteers



The annual dinner will be an exciting and inspiring evening and volunteers are an essential part of that. We need YOUR help! There are several volunteer assignments to choose from and most begin at 4:00 pm and conclude by 9:00 pm. Dinner will be provided. Interested?

Contact [Melissa Restivo](#) at 617-724-6795 or use the [form](#) below to sign up. And thank you for contributing your time to such an amazing event!

[Volunteer](#)

### Submit Your Work for Presentation at the 2020 Compassion in Action Healthcare Conference

#### Call for Abstracts

The Schwartz Center recognizes the broad range of wonderful, innovative and important work being carried out by healthcare professionals across all disciplines and specialty areas to enhance compassion in healthcare. The [2020 Compassion in Action Healthcare Conference](#) is an excellent opportunity to share that work and we invite all to submit work for presentation.

**Experienced professionals and newcomers alike are invited to submit abstracts on one or more of the following six themes:**

- Workforce resilience, well-being and engagement
- Communicating with patients, families and each other
- Creating compassionate, collaborative healthcare organizational culture
- Compassionate healthcare responses to social challenges (e.g., opioids, gun violence, immigration, stigma, bias)
- Engaging patients, families and their communities to support health
- Empathy and compassion research and implications for practice

**Submissions are due December 16, 2019.**

[Submit Your Abstract](#)

### Last Month's Top Facebook Posts



*Where we found the greatest spaces for connection — the presence of connection and the opportunity to cultivate greater connection — was perhaps the bigger surprise: dinner."*

Here are the top [Facebook](#) posts that resonated most with our followers in September.

1. [Don't miss Dr. Peter Slavin, President of Massachusetts General Hospital, discuss how to build a more compassionate healthcare system, starting with leadership.](#)
2. [Medical students attend workshops and sessions designed to teach them how to deliver bad news, but it isn't until they are put in a situation that they really know how they will respond.](#)
3. [Don't miss this article by Elizabeth Metraux, MA, a presenter at our upcoming Compassion in Action Healthcare Conference.](#)

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### Save the Dates!

#### Compassion in Action Webinar

"What is Race & Why Does It Matter?"

**Tuesday, Nov. 19, 2019**  
3:00 - 4:00 PM EST

[View Details](#)

[Register](#)

#### 24th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Thursday, Nov. 21, 2019**  
Boston Convention and Exhibition Center

[Register](#)

#### Compassion in Action Healthcare Conference

**June 14 - 16, 2020**  
Westin Copley Place  
in Boston

[Learn More](#)

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