



the schwartz center  
FOR COMPASSIONATE HEALTHCARE



December 2014

Issue

## Another Successful Schwartz Center Dinner!

Thank you to everyone who joined us at our [19th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Thursday, November 20, at the Boston Convention & Exhibition Center. More than 1,800 guests attended, including caregivers, CEOs and senior leaders from hospitals, health plans, health-related associations, and biotech, pharmaceutical and device companies. These attendees joined us in celebrating the importance of compassionate care and the beginning of the Schwartz Center's 20th year. The event recognized caregivers for the amazing work they do each day, and raised more than \$1M to support the mission of the Schwartz Center, thanks in large part to our [Dinner Chairs](#) and [Event Committee](#). [Read More](#) | [Photos](#) | [Videos](#)

*Above: Schwartz Center Compassionate Caregiver Award [Finalists](#) and Schwartz Center Leadership*

## 2014 Schwartz Center Compassionate Caregiver Award

Save the Dates!

### Compassion in Action Webinar

**Tuesday, Jan. 13, 2015**  
4:00 - 5:00 PM ET  
"Navigating Discussions of  
Prognosis: Balancing  
Hope and Honesty"

[Register](#)

## 2015 Celebration of Women in Healthcare

**Wednesday, May 20, 2015**  
5:00 - 7:30 PM  
Tufts Health Plan  
705 Mount Auburn Street



**Thea James, MD**, the recipient of the 2014 Schwartz Center Compassionate Caregiver Award®, has dedicated her life to reducing community violence and healthcare disparities among vulnerable populations. Dr. James practices emergency medicine at Boston Medical Center and co-founded its Violence Intervention Advocacy Program, which provides victims and perpetrators of violence with services that facilitate healing and discourage retaliation. "She has a natural ability to normalize events for people in crisis, and provide a safe environment free of judgment, shame and fear," says a colleague of Dr.

James. [Read More](#)

The Schwartz Center Compassionate Caregiver Award is made possible through the generous support of:



## The Launch of Our 20th Anniversary Year



Since the Schwartz Center was founded 20 years ago, our healthcare system has changed dramatically. What hasn't changed is the importance of the patient-caregiver relationship. As [Ken Schwartz](#) taught us, a strong human connection is fundamental to high-quality healthcare and something that each and every one of us wants for

ourselves and the people we love. [Compassion is what motivates our work each and every day.](#) Thank you for continuing to stand by us and for believing in the power of compassion.

## Honor a Compassionate Caregiver

This holiday season, [give a gift](#) that counts by honoring a compassionate caregiver who has made a difference in your life or in the life of a loved one.

Be inspired! Watch little Foster's story about the compassionate care provided to him and his family.

Watertown, MA

## 20th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Wednesday, Nov. 18, 2015**  
*Details to come!*

Sharing Our Commitments

Our guiding commitments to make the U.S. healthcare system more compassionate have been published in the [Journal of Patient Experience](#), reaching patient experience leaders in healthcare organizations across the country. To show *your* support for compassionate care, please sign our Call to Action at:

[committocompassion.org](http://committocompassion.org)

Schwartz Center Leaders  
in the News

Congratulations to the Boston women recognized by the [Boston Globe](#) for their leadership, including Schwartz Center co-founder **Kate Walsh**, Leadership Council members **Joyce Murphy** and **Andrea Cohen**, and dinner co-chair and supporter **Karen Kaplan**.

And kudos to **Joyce Murphy** for being honored as a recipient of the [Massachusetts Health Council's Outstanding Leadership award](#) for her resolve to increase access to healthcare for the underserved and high-risk populations.

Your Gift Counts

Help support our programs in compassionate healthcare!



We Want Your Feedback



Questions, comments, or suggestions?

[Email Us](#)

[Join Our Team](#)

We're seeking candidates to fill the following roles at the Schwartz Center:

- Events Coordinator
- Gift Officer
- Interns

[Learn more](#) about these opportunities!

[Connect With Us!](#)



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## Compassion in Action: A Q&A with Jon DuBois, MD

We caught up with **Dr. Jon DuBois**, medical director of the Mass General Cancer Center at Emerson Hospital-Bethke, for his thoughts on what inspired him to pursue a career in medicine, why compassionate care matters, the difference the Schwartz Center Rounds® makes for caregivers, and advice for young clinicians interested in medicine and patient care.

"Compassionate care is being there in the moment for the patient. I think what is critical to the patient-caregiver relationship is the caregiver acknowledging, addressing and respecting the patient's needs and agenda, not just walking into the room to fulfill the medical or caregiver agenda," says Dr. DuBois. [Read More](#)



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## Schwartz Center Membership Expands into Canada

We're pleased to announce that the Schwartz Center Rounds® membership program has expanded into Canada, and our first member is [Holland Bloorview Kids Rehabilitation Hospital](#)! We now have [more than 350 members](#) in the US and Canada, and more than 70 sites conducting the Schwartz Center Rounds program in the United Kingdom through our collaboration with The Point of Care Foundation.

*Above (L-R): Holland Bloorview leaders Nancy Killely, Judy Hunter, Nancy Searl, and Darlene Doyle, and Schwartz Center staff members Margie Stanzler and Robin Hasenfeld, PhD*



## Schwartz Center Collaborates with PatientsLikeMe

We're partnering with [PatientsLikeMe](#) to better understand patients' perceptions of compassionate care, with the goal of strengthening the relationships between patients and their caregivers.

PatientsLikeMe is an online community of 300,000+ patients worldwide and a research platform that advances medicine. We plan to gather feedback on our proposed Schwartz Center Compassionate Care Scale™, which we hope healthcare organizations will use. [Read our joint press release](#)



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