



October 2018

### Announcing Our NCCY Finalists

The [National Compassionate Caregiver of the Year® \(NCCY\) Award](#) is a national recognition program that honors healthcare professionals who exemplify extraordinary devotion and compassion in caring for patients and families. The award recognizes those who make a profound difference through their unmatched dedication to compassionate, collaborative care.

The 2018 finalists are:

- **Emergency Medical Response Team**, NewYork-Presbyterian Lower Manhattan Hospital, New York, NY
- **Glen I. Komatsu, MD**, Providence St. Joseph Health, Torrance, CA
- **Pat O'Malley, MD**, MassGeneral Hospital for Children, Boston, MA
- **Lolita Roland, RN, CARN**, Cambridge Health Alliance, Cambridge, MA
- **Terry Stancin, PhD, ABPP**, The MetroHealth System, Cleveland, OH
- **Wendy Walters, LICSW**, University of Alabama at Birmingham Hospital, Birmingham, AL

All of the finalists will be honored at the [23rd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Nov. 8, 2018.

[Learn More About the Finalists](#)

### Governor Charlie Baker to Speak at Dinner



We're honored to have Massachusetts Governor **Charlie Baker** as one of our keynote speakers again this year at the [23rd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Nov. 8, 2018. The theme of this year's dinner is, "The Impact of Community Tragedy on Professional Caregivers: Caring in the Aftermath of Violence" and Boston Marathon bombing survivor **Patrick Downes, PsyD**, will also be a keynote

speaker.

[Register Now](#)

### Dinner Sponsorship Opportunities Available

The Schwartz Center is grateful for the support of our generous sponsors who help make the Annual Kenneth B. Schwartz Compassionate Healthcare Dinner possible. Sponsorship opportunities are still available on the individual and corporate level. For more information, contact [Elizabeth Hickman](#) at 617-724-4394 or click on the links below.

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### Calling All Volunteers



The annual dinner will be an exciting and inspiring evening and volunteers are an essential part of that. We need YOUR help! There are several volunteer assignments to choose from and most begin at 4:00pm and conclude by 9:00pm. Dinner will be provided. Interested? Contact [Melissa Thaler](#) at 617-724-6795 or use the

form below to sign up. And thank you for contributing your time to such an amazing event!

[Volunteer](#)

### Supporting Patients and Families in Pursuit of Compassion

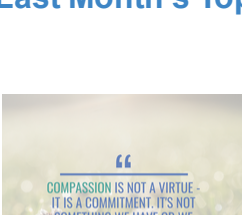
#### 2018 *Compassion in Action* Webinar Series



"[Supporting Patients and Families in Pursuit of Compassion](#)" will take place on **Nov. 28 from 3:00 to 4:00 PM EST**. In acute-care settings, families need two things: to be heard and to be cared for, even as they themselves take on the crucial role of caring for a loved one. Our guests for this webinar provide exactly these essential supports to families dealing with serious illness. **Randi Kaplan, LMSW**, director of the Arthur Emil Caregiver Support Center at Montefiore Health System, supports and guides families through their loved one's illness experience. **Pat Mastors**, television reporter-turned-patient-safety-advocate and founder of the Patients' View Institute, is a champion of organizational change that puts patients and families at the center of care. During this webinar, Randi and Pat will join Schwartz Center CMO **Beth Lown, MD**, for a discussion about how clinicians and family members can work collaboratively to establish an oasis of calm and compassion in the face of the havoc that illness often wreaks.

[Register](#)

### Last Month's Top Facebook Posts



Here are the top [Facebook](#) posts that resonated most with our followers last month:

1. "[Compassion is not a virtue - it is a commitment. It's not something we have or we don't have - It's something we choose to practice.](#)" – Brene Brown
2. [Read how "The Pause" – a moment that comes after a patient passes away – helped nurse Tim Cunningham reevaluate how he cared for his patients. 2017 NCCY Award Finalist Jonathan Bartels, RN, came up with the practice and has spread it across four continents.](#)
3. "[At the end of the day, it's not about what you have or even what you have accomplished... It's about who you have lifted up, who you've made better. It's about what you have given back.](#)" – Denzel Washington.

[Follow Us on Facebook](#)

Save the Dates!

**23rd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner**

**Thursday, Nov. 8, 2018**

Boston Convention and Exhibition Center  
415 Summer St.  
Boston, MA

[REGISTER NOW](#)

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**Compassionate in Action Webinars**

"Supporting Patients and Families in Pursuit of Compassion"

**Wednesday, Nov. 28, 2018**  
3:00-4:00PM EST

[REGISTER NOW](#)

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**2019 Compassion in Action Healthcare Conference**

**Sept. 8-10, 2019**

The Westin Boston Waterfront  
425 Summer St., Boston, MA

[REGISTER NOW](#)

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Help support our programs in compassionate healthcare!

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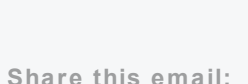
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