

May 2016 Issue #40

Two New Membership Benefits



We are pleased to announce two new benefits available exclusively to our Schwartz Center members.

We launched a new Member Community website, an online

resource that provides training and support tools for caregivers at our member organizations to enhance the quality of care, enable better outcomes and create a more positive and rewarding experience for the care team, patients and their families. We plan to continue to add features and expand content.

We also now offer Continuing Medical Education and Continuing Education Unit (CME & CEU) credits for our Facilitation Workshops starting with our June 9 training session. Continuing education credits will be provided at no additional cost to members. Register for an upcoming Facilitation Workshop



This activity has been approved for AMA PRA Category 1 Credit $^{\text{TM}}$.

Celebration of Women in Healthcare



After 14 incredible years, we will be hosting our final Celebration of Women in Healthcare event, which will feature keynote speaker **Margaret A. McKenna**, president of Suffolk University. On May 25, Margaret will share her personal and professional experiences as a woman leader in the community. Nearly 400 women leaders from all segments of health care attend this event, which recognizes women for

Save the Dates!

Celebration of Women in Healthcare

with Margaret McKenna, president, Suffolk University

Wednesday, May 25, 2016 5:00-7:30 PM ET

> Tufts Health Plan 705 Mount Auburn St. Watertown, MA

REGISTER NOW

Office Hours Webinar

Monday, June 6, 2016 12:00-1:00 PM ET

"Overcoming Facilitation Challenges - Schwartz Center Rounds"

REGISTER NOW

Schwartz Center members only

Compassion in Action Webinar

Tuesday, June 14, 2016 4:00-5:00 PM ET

"Compassionate Care Across Cultures and Languages: Finding Common Ground"

REGISTER NOW



the key roles they play in our health care system. This event is made possible through

the support of Tufts Health Plan. Register now | Learn about sponsorship opportunities

Compassion in Action Symposium Series



Our thought leadership convening hosted by Ropes & Gray in April, "Remaining Resilient on the Front Lines of Care," explored how health care professionals can develop and sustain resiliency in the

face of trauma and emotional suffering.

Here are some key insights from the expert panelists:

- The human connection helps caregivers retain resiliency in the face of mass tragedy.
- Resiliency is born when caregivers can reconnect with their purpose and compassion helps nurture this.
- · Health care organizations can support their caregivers through wellness centers and programs that provide coping support and allow clinicians to talk about their experiences.
- · Resilience is a gift given to all of us to work together through disaster to get to a new normal.

Watch the event video | View event photos

The second part of this series will be hosted in New York on June 17 in partnership with the Greater New York Hospital Association. Register now

Compassionate Care and the "Sandwich Generation"



find themselves caring for their aging parents while still raising their own children. Those faced with this situation wonder: How can I do both well? And with all my responsibilities, how can I be present enough for my parents to ensure that they receive quality, compassionate care? Liz experienced this struggle firsthand and learned that the best health care experiences happened when there was trust and strong communication between the clinical staff and family. Read Liz's story

Become a National Business Member



The Schwartz Center National Business Membership Program provides three levels of benefits that include tickets for all events, speaking opportunities, access to Business

Member Roundtables, and year-round visibility on the Schwartz Center website, in our print materials and at our events. John Scroope, vice president of the Boston Branch of CNA Insurance,

Compassion in Action Symposium Series: New York

with Herb Pardes, MD, executive vice chairman, New York-Presbyterian Hospital

"Remaining Resilient on the Front Lines of Care"

Friday, June 17, 2016 7:30-10:00 AM ET

The Sony Club 28th Floor 25 Madison Ave., New York,

REGISTER NOW

Regional Meetings and Facilitation Workshops

View the <u>dates and details</u> for our 2016 sessions

REGISTER NOW

Schwartz Center members only

Boston Thought Leadership Breakfast

Friday, Oct. 14, 2016 7:30-10:00 AM ET

Mandarin Oriental Hotel 776 Boylston St. Boston, MA

Details to come

Annual Kenneth B. **Schwartz** Compassionate **Healthcare Dinner**

Tuesday, Nov. 15, 2016

Boston Convention & **Exhibition Center** 415 Summer St. Boston, MA

Details to come

Join Our Team!

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- Development Data Coordinator
- Communications Intern - Fall 2016
- Development Intern - Fall 2016

Learn more about these opportunities!

says, "It was easy to see the clear and direct connectivity between CNA's business as a provider of professional liability insurance to the health care industry and the mission of promoting compassionate care to patients and support to caregivers. The opportunity to network with business professionals in the health care industry and take advantage of the thought leadership provided by the Schwartz Center is a wonderful byproduct of our business partnership." Learn more about becoming a business member

Support the National Spread of the Schwartz Center



Did you know that more than a third of our funding comes from individual donors like you? Help us reach even more caregivers across the country by making a gift today.

Your Gift Counts Help support our programs in compassionate health care!

Connect With Us





We Want Your Feedback

Help support our programs in compassionate health care!



April's Top Facebook Posts







Here are the top three <u>Facebook</u> posts that resonated most with our followers last month:

- 1. Make the Clinician Burnout Epidemic A National Priority
- 2. <u>6 Ways to Start Practicing Self-Compassion Even if You Believe</u> You're Undeserving
- 3. How Health Care Providers Combat Compassion Fatigue

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