

the schwartz center FOR COMPASSIONATE HEALTHCARE

> National Compassionate Caregiver of the Year Award

### NOMINATE A COMPASSIONATE CAREGIVER

Nominate by April 1, 2019

# Touchpoints

March 2019

#### Nominate a Compassionate Caregiver!

Do you know a professional caregiver or team that displays extraordinary devotion and compassion in caring for patients and families? **There's still time to nominate them for the** 

National Compassionate Caregiver of the Year (NCCY)<sup>®</sup> Award. The NCCY Award is the leading national recognition program that recognizes excellence in compassionate healthcare. The award is designed to be much more than recognition for the individual honorees; the goal is to showcase best practices in compassionate care and elevate compassion to a core value of our healthcare system. **Nominate an individual caregiver or team today and celebrate their commitment to compassion! Deadline for nomination is April 1, 2019.** 

Meet our inspiring NCCY Award finalists from last year:



#### **Nominate Now**

#### Save the Dates!

#### The Patient Experience Symposium

<u>Co-Chaired by Schwartz</u> <u>Center CEO Matt Herndon</u>



May 1-3, 2019 The Harvard Medical School Conference Center

#### **Office Hours Webinar**

Thursday, April 25, 2019 3:00-4:00 PM EDT

View Upcoming Office Hours Webinars

Schwartz Center healthcare <u>members only</u>



#### Compassion in Action Healthcare Conference

**Sept. 8-10, 2019** The Westin Boston Waterfront

Register

Peter Slavin, MD, and Helen Riess, MD, Among Keynotes at 2019 Compassion in Action Healthcare Conference



Registration is underway for the 2019 <u>Compassion in Action</u> <u>Healthcare Conference</u> taking place in Boston **September 8-10**, **2019 at the Westin Boston Waterfront**. The conference will provide a unique opportunity to connect with colleagues from around the globe and learn about cutting-edge programs, strategies and tools to create and sustain cultures of compassion. Speakers will include **Peter L. Slavin**, **MD**, president of Massachusetts General Hospital and professor of health care policy at Harvard Medical School where he teaches internal medicine and healthcare management; and **Helen Riess**, **MD**, cofounder and chief scientific officer of Empathetics Inc. Slavin and Riess will be joined by others who will share their experiences and expertise. **Register by May 8**, **2019 for the early bird rate**.

Register

## Scholarship Fund Provides Conference Tuition Assistance

Please consider donating to the **Compassion in Action Healthcare Conference Scholarship Fund!** Gifts will help ensure attendance for medical, nursing and other health profession students – the future of our healthcare workforce. We also will have an application process for a limited number of scholarships for healthcare workers whose employers cannot afford to send them for any number of reasons. All donations are welcome and donations of \$1,000 or more provide the opportunity to name a scholarship in honor or memory of someone. To donate, please <u>click here</u> and select "Conference Scholarship Fund" in the designation box. For more information, please contact Lisa Crane, director of individual and foundation giving, at <u>lmcrane@theschwartzcenter.org</u> or 617-643-5490.

Donate

#### **Compassion in Action Webinar: Empathy & Emotion**



#### Regulation

2019 Compassion in Action Webinar Series

Join us on Tuesday, April 23, from 3:00-4:00 PM EDT for our latest Compassion in Action Webinar: Empathy & Emotion Regulation. Our abilities to empathize and to regulate our emotions supports interpersonal relationships and contributes to personal well-being, which benefits society and individuals alike. Empathy leads to compassion and altruism, while healthy interpersonal relationships can support long-term mental health. And so can emotion regulation – which we've seen can be engaged without conscious effort. This is what psychology researcher **Tammi Kral**, a doctoral student at University of Wisconsin-Madison, is exploring under the guidance of **Richard Davidson**, **PhD**. Kral will talk with Schwartz Center Chief Medical Officer Beth Lown, MD, about how she uses a combination of brain imaging and behavioral measures to understand the neural and behavioral processes underlying emotional experience, its regulation and mechanisms of change via behavioral training. She'll also share examples of training she's developed to use a video game for developing empathy, and mindfulness meditation for improving emotion regulation.

**Register Now** 

#### **Recent Top Facebook Posts**







Here are the top <u>Facebook</u> posts that resonated most with our followers in January and February:

- 1. "<u>You never really understand a person until you consider things</u> <u>from his point of view." – Atticus Finch, *To Kill a Mockingbird*</u>
- 2. <u>A little thing called compassion fatigue.</u>
- 3. <u>"The most powerful force in the world that can change the lives</u> of millions of people is compassion." – Steven Aitchison

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