



# Touchpoints

March 2017

Issue #50

## Celebrating Julie Rosen



It is with mixed emotions that we announce that our executive director, Julie Rosen, will be retiring at the end of March. Her inspiring leadership has left a legacy at the Schwartz Center, and we are grateful for her years of dedication to our mission to strengthen and sustain the human connection at the heart of healthcare.

Julie has led the Center for the past 13 years as

executive director, and an additional five years as a board member. Under her guidance, the Center launched our new healthcare membership model and grew our signature Schwartz Rounds™ program in more than 550 organizations worldwide; expanded our annual award program nationally; and embarked on an effort to make compassionate healthcare a national priority through our inaugural [Compassion in Action Healthcare Conference](#) taking place June 2017.

“It takes a village to build and sustain an organization, and I am extremely grateful to the entire Board, Leadership Council, committees, donors, members and an extraordinary staff,” said Julie. “I leave feeling incredibly proud of what we have accomplished together to make Ken Schwartz’s vision a reality.”

## NCCY Award Nomination Deadline: March 31



There’s only a couple of weeks left to nominate a compassionate team or individual healthcare professional for the [2017 National Compassionate Caregiver of the Year \(NCCY\) Award](#). It

### Save the Dates!

#### **Compassion in Action Webinar**

**Tuesday, March 21, 2017**  
4:00 - 5:00 p.m. ET

"A Culture of Safety is a Culture of Compassion"

**REGISTER NOW**

#### **Facilitation Workshop**

**Friday, March 31, 2017**  
Detroit, MI

View the [details](#) for our 2017 session

**REGISTER NOW**

*Schwartz Center healthcare members only*

#### **Annual Compassion in Action Healthcare Conference**

**Sunday - Tuesday**  
**June 25-27, 2017**

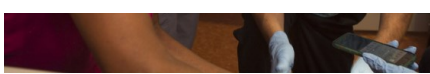
Westin Copley Place  
10 Huntington Ave.  
Boston, MA

IMPACT Honors deadline:  
March 31, 2017

**REGISTER NOW**

#### **22<sup>nd</sup> Annual Kenneth B. Schwartz Compassionate Healthcare Dinner**

**Thursday, Nov. 16, 2017**



takes just a few minutes to nominate someone, but it can

have a lasting impact on their life and the lives of other caregivers and patients across the country. Submit your nomination by March 31, 2017.

**Nominate Now**



The NCCY Award is made possible through the generous support of Optum.

**WBUR Kind World NCCY Award Finalist Spotlight**



WBUR Kind World featured a touching story about the compassionate care 2016 NCCY Award finalist, Shieva Khayam-Bashi, MD and her team provided to one very special patient and his family. Before he died, the hospital staff tracked down his estranged daughter, helping them

reconnect as a family.

**Experience the Story**

**Facebook Live with Dr. Rushika Fernandopulle**



We recently sat down with [Compassion in Action Healthcare Conference](#) speaker, Rushika Fernandopulle, MD, MPP, co-founder and CEO of Iora Health, to discuss the need to

rebuild healthcare from the bottom up, and from the consumer in, with compassionate care at the core. During this Facebook Live discussion, Dr. Fernandopulle previewed the themes and topics he will be discussing at our upcoming conference.

**View the Discussion**

**Refer a Friend to the Conference and Get a Free Book**



**REFER A FRIEND...**  
...to receive one of these books from best-selling authors featured at the **Compassion in Action Healthcare Conference!**

KNOW YOURSELF, FORGET YOURSELF - MARC LESSER, MBA  
WHEN BREATH BECOMES AIR - PAUL KALANTHI, MD  
WELL DESIGNED LIFE - KYRA ROBINET, MD, MPH

Already registered for the conference? Forward this email to a friend

Boston Convention and Exhibition Center  
415 Summer St.  
Boston, MA

More details to come

**Join Our Team!**

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- Development and Events Intern – Summer 2017
- Communications Intern – Fall 2017

[Learn more](#) about these opportunities!

**Your Gift Counts**

Help support our programs in compassionate healthcare!

**DONATE**

**Connect With Us**



**EMAIL US**

and you will both receive a free book of your choice when they register.

Make sure your friend uses your name in the "How did you hear about the Compassion in Action Healthcare Conference?" field on the registration form in order to be eligible.

[Forward this Email](#)

Not yet registered for the conference? View our newly expanded agenda and register today to be eligible for our book referral offer.

[View our Newly Expanded Agenda](#)

Learn more about conference [sponsorship opportunities](#)

## Annual Conference: Membership Programming



Schwartz Center healthcare members are invited to participate in the [Member Day](#) portion of the conference and submit their programs for the IMPACT Honors recognition dinner, which celebrates members' innovative initiatives that make compassion a priority. Submit a program by March 31, 2017.

[Submit a Program](#)

## Compassion in Action Webinar

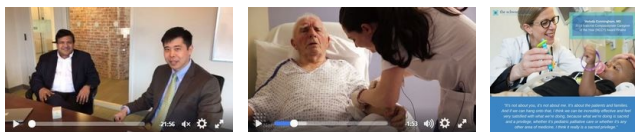


Next Tuesday, March 21, we are thrilled to have Patricia A. McGaffigan, RN, MS, CPPS, from the National Patient Safety Foundation (NPSF) as our featured [Compassion in Action webinar](#) speaker. Her webinar, "A Culture of Safety is a Culture of Compassion," will describe how to improve patient and workforce safety through a culture of

compassion, previewing a NPSF presentation at the inaugural [Compassion in Action Healthcare Conference](#).

[Register Now](#)

## February's Top Facebook Posts



Here are the top three [Facebook](#) posts that resonated most with our followers last month:

1. [Facebook Live with Dr. Rushika Fernandopulle of Iora Health](#)
2. [The smallest acts of compassion make the biggest differences](#)
3. [Honoring Dr. Melody Cunningham, 2015 NCCY Award Finalist](#)

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