



View Our
Annual
Report



Touchpoints

June 2019

Changing the Way Healthcare is Delivered

Since it was founded, the Schwartz Center for Compassionate Healthcare has been changing the way healthcare is delivered for hundreds of thousands of caregivers, patients and their families. We do this through a consistent focus on the value of compassion in the delivery and experience of care.

Through our growing array of programs and services, including our signature [Schwartz Rounds®](#), [National Compassionate Caregiver of the Year \(NCCY\)® Award Program](#), [Compassion in Action Webinar Series](#), trainings and other offerings for [Schwartz Center healthcare members](#), our upcoming [Compassion in Action Healthcare Conference](#), and more, we continue to work in concert with our members, donors and other supporters to advance the delivery of compassionate care.

Please read our [annual report](#) to learn more.

[Read Our Annual Report](#)

Special Summer Discount on Conference Registration



The arrival of summer brings with it a limited time **Summer Discount** to the [2019 Compassion in Action Healthcare Conference](#) taking place in Boston, September 8-10 at the Westin Boston Waterfront. Join us for this unique opportunity to connect with colleagues from around the globe and learn about cutting-edge programs, strategies and tools to create and sustain cultures of compassion. **To take advantage of the summer discount, enter discount code SUMMER19 when registering.** The [discounted rate](#) is only available through Friday, July 12. Don't miss out!

[Learn More](#)

Conference Sessions Promise to Be Inspiring!

A wide variety of healthcare and other professionals will share their experiences and expertise at this year's conference through innovative and inspiring keynotes, breakout sessions and panels. Visit the [Conference Schedule](#) for the latest additions.

[See Conference Schedule](#)

Compassion in Action Webinar: What's Trust Got to Do with Compassion?



Join us on **Tuesday, July 9, from 3:00 to 4:00 PM EDT** for our latest [Compassion in Action Webinar: What's Trust Got to Do with Compassion?](#) As EVP & COO of the American Board of Internal Medicine (ABIM) Foundation, **Daniel Wolfson** leads the

Choosing Wisely® campaign, a vast multi-year effort to promote conversations between clinicians and patients about how to avoid care that may be unnecessary and could cause harm. Such conversations, and such care, rely on a relationship of trust between patient and clinician. During this webinar, we'll hear from Wolfson about how and why the ABIM Foundation came to lead this effort, explore the relationship between trust and compassion, and consider ways to build and rebuild trust in healthcare. After his presentation, Wolfson will be joined in conversation by **Schwartz Center Chief Medical Officer Beth Lown, MD.**

[Register](#)

Last Month's Top Facebook Posts



Here are the top [Facebook](#) posts that resonated most with our followers in May.

1. [We are excited to announce that Tim Cunningham, RN, DrPH...will be speaking at our Compassion in Action Healthcare Conference in September!](#)
2. ["Compassion is at the heart of every little thing we do..."](#)
— [Anonymous](#)
3. [National Nurses Week](#)

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Save the Dates!

Compassion in Action Webinar: What's Trust Got to Do with Compassion?

Tuesday, July 9, 3:00 PM to 4:00 PM EDT

[Compassion in Action Webinars](#)

[Register](#)

Compassion in Action Healthcare Conference

Sept. 8-10, 2019
The Westin Boston Waterfront

[Register](#)

24th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Thursday, Nov. 21, 2019
Boston Convention and Exhibition Center

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