



January 2018

Issue #60

### What Happens to Compassion in an Opioid Crisis?

At our recent annual dinner, Mass. **Governor Charlie Baker** discussed the devastating opioid epidemic and the role that compassionate healthcare can play in treatment, recovery and support. Learn more about the Schwartz Center's response to the crisis at [theschwartzcenter.org/opioidepidemic](http://theschwartzcenter.org/opioidepidemic).



[Watch the Video](#)

### The Patient You Never Forget



Save the Dates!

#### Facilitation Workshops

**Friday, Jan. 26, 2018**  
Austin, TX

**Thursday, April 26, 2018**  
New York, NY

View the [details](#) for our 2018 sessions

[Schwartz Center healthcare members only](#)

[REGISTER NOW](#)

#### 23rd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Thursday, Nov. 8, 2018**

Boston Convention and Exhibition Center  
415 Summer St.  
Boston, MA

*Details to come*

#### Join Our Team

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- Program Coordinator
- Director of Communications
- Development and Events Coordinator
- Development Intern – Summer 2018

[Learn more](#) about these

Doctors and nurses remember the patients that changed everything for them -- the ones who helped them understand the importance of compassion and the special bond it forms between patients and their caregivers.

[Watch the Video](#)

### Compassion in Action Webinar with Rana Awdish, MD



Join us on Wednesday, Jan. 31 at 3:00 PM EST for a [webinar](#) that will describe Dr. Rana Awdish's personal transformation from critical care physician to critically ill patient and describe how the events surrounding her near-death changed her understanding of the culture of medicine and lead her to alter the course of her institution. Focusing on physician communication training, onboarding practices for all employees, and a culture of caring, she will illuminate the path towards creating a more resilient culture for everyone involved in healthcare.

[Learn More and Register](#)

### Last Month's Top Facebook Posts



Here are the top [Facebook](#) posts that resonated most with our followers last month:

1. [2017 NCCY Recipient Dr. Rana Awdish discovered the significance and power of compassion and communication in care when she was faced with her own healthcare crisis.](#)
2. [How can hospitals and the healthcare system support caregivers who are struggling with burnout?](#)
3. [Through the darkest days, a Charleston pediatrician helps children \(and their families\) at the end of life.](#)

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opportunities!

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