



December 2016

Issue #47

Another Successful Schwartz Center Dinner!

Thank you to everyone who joined us at our [21st Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Tuesday, Nov. 15. Our 1,800 guests included caregivers, CEOs and senior leaders from hospitals, health plans, biotech, pharmaceutical, finance, real estate and other industries. The event recognized caregivers for the amazing work they do each day, and raised more than \$1M to support the mission of the Schwartz Center, thanks in large part to our Dinner Chairs and Event Committee. [View photos from the dinner](#)

2016 NCCY Award Recipient Randi Kaplan



Randi Kaplan, LMSW, the recipient of the 2016 National Compassionate Caregiver of the Year (NCCY) Award was honored at our [21st Annual Dinner](#). Randi is a social worker and the director and co-founder of the Arthur D. Emil Caregiver Support Center at Montefiore Health System in New York City, an oasis where family caregivers can find refuge

in the hospital that has the comfort and support they need for their personal caregiving challenges. This award was made possible through the support of **Optum**, **Modern Healthcare** and **Novo Nordisk**. [View Randi's acceptance speech](#) | [Read Randi's story](#)

Join Us for Schwartz Center Member Day and IMPACT Honors



The first day of our inaugural **Compassion in Action Healthcare Conference** taking place in Boston on June 25-27, 2017, will be Schwartz Center Member Day — programming

Save the Dates!

Facilitation Workshops

Friday, March 31, 2017
Detroit, MI

View the [details](#) for our 2017 session

REGISTER NOW

Schwartz Center healthcare members only

Annual Compassion in Action Healthcare Conference

Sunday - Tuesday
June 25-27, 2017

Westin Copley Place
10 Huntington Ave.
Boston, MA

[Early-bird registration rate ends Feb. 1!](#)

REGISTER NOW

22nd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Thursday, Nov. 16, 2017

Boston Convention and Exhibition Center
415 Summer St.
Boston, MA

More details to come

Join Our Team!

We're seeking talented candidates to fill the following roles at the Schwartz Center:

IMPACT HONORS

exclusively for all staff at our [healthcare member organizations](#). The day will include an inspirational keynote, collaborative co-design session and interactive workshops.

It will conclude with the IMPACT Honors recognition dinner, which celebrates members' innovative initiatives that make compassion a priority. Any healthcare member organization that has created a program promoting compassionate, collaborative care is eligible. To submit a program, register for the conference or learn more, visit compassioninactionconference.org/memberday.



This activity has been approved for *AMA PRA Category 1 Credits™*, Continuing Education Units (CEUs), and Contact Hours by Carolinas HealthCare System/Charlotte AHEC.

Inaugural Compassion in Practice Course



In October, we offered an inaugural interprofessional continuing education course accredited by Harvard Medical School, “**Compassion in Practice: Achieving Better Outcomes by Maximizing Communication, Relationships and Resilience.**”

The course was sold out and participants from around the globe engaged with internationally recognized researchers along with innovators and experts in the clinical, educational and interprofessional practice of compassion. Keynote speakers discussed the neuroscience of compassion, the emotional life of the brain and wellness strategies for the busy practitioner. Interactive workshops provided opportunities to experience, practice and reflect with others on the many facets of the compassion process and its challenges.

We extend our gratitude to everyone who contributed to making this inaugural course so inspiring and successful. [View photos from the course](#)

Your Support Makes the Difference



Your support has had a profound impact on the many clinicians nationwide who are feeling burnt out – overwhelmed by a perceived sense of failure and a lack of human connection with their patients and colleagues. Our programs, which help

bring compassion to every patient-caregiver interaction, now reach more than 200,000 caregivers every year and impact millions of patient visits. Eighty-four percent of our operational budget comes from charitable support from donors like you. You can continue to make compassion a national healthcare priority. [Donate now](#)

Become a National Business Member

Our [National Business](#)

- Development and Events Intern – Spring 2017
- Communications Intern – Summer 2017

[Learn more](#) about these opportunities!

Your Gift Counts

Help support our programs in compassionate healthcare!

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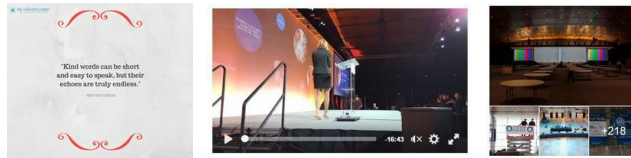




[Membership Program](#) provides three levels of benefits that include speaking opportunities, tickets

for all events, access to Business Member Roundtables and year-round visibility on the Schwartz Center website, in our print materials and at our events. **Larry Renfro**, vice chairman, UnitedHealth Group and chief executive officer, Optum, says, "The importance and power of compassionate care are immeasurable, and I have experienced it both personally and as a healthcare executive. I am honored to have the opportunity to support the Schwartz Center." [Learn more about becoming a business member](#)

November's Top Facebook Posts



Here are the top three [Facebook](#) posts that resonated most with our followers last month:

1. [The simplicity of a few words of kindness...](#)
2. [Facebook Live: 2016 NCCY Award recipient Randi Kaplan, LMSW acceptance speech](#)
3. [21st Annual Kenneth B. Schwartz Compassionate Healthcare Dinner photo album](#)

The Schwartz Center | 100 Cambridge St. | Ste. 2100 | Boston | MA | 02114

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