



the schwartz center
FOR COMPASSIONATE HEALTHCARE

Case or Topic? What to Discuss at Schwartz Rounds® & How to Decide

An Office Hours
Webinar

April 25, 2019

Today's Agenda

- Welcome
- Choosing a Case or Topic for Schwartz Rounds
- Your Questions & Comments

Your Hosts Today



Stephanie Adler Yuan, MS
Director of Training & Education
The Schwartz Center for Compassionate Healthcare



Kathy Scopin, BSN, PHN, RN
Member Experience Advisor
The Schwartz Center for Compassionate Healthcare

POLL



Good Questions

What's the difference?

Why choose one or the other?



A “good” SR topic or case...

- Is emotionally resonant
- Involves multiple disciplines/perspectives
- Shines a light on an issue or experience that’s not often discussed
- Inspires participants to share their own experiences
- Highlights instances of compassionate care and/or barriers to providing compassionate care

Strategies for Identifying Topics & Cases

- Rotate through departments
 - Highlight areas of relevant institutional focus
 - Link topics to current events or holidays
 - Consider “annual” Rounds topics
 - Highlight contributions from allied health and support staff
 - Consider cases with outside involvement
- *Seek out uplifting topics as well as challenging ones.*

Sources of Topics & Cases

- Planning Committee member outreach
- Schwartz Rounds evaluation forms
- Schwartz Center Member Community Website
- Department chiefs/chairs
- Ethics Committee
- Chaplains, case managers, patient experience, PFAC
- Suggestion “box” on intranet or notice boards

“Universal” Topics

- *The patient I’ll never forget*
- *Caring for a colleague*
- *My first code*
- *It’s okay to cry*
- *When everything you’ve got isn’t enough*



Some More Ideas

- How the opioid crisis affects us
- When we care too much
- Work and life: Trying to juggle it all
- Family ties: Working with challenging families
- The power of apology



Please share!
Tell us about your favorite
Schwartz Rounds cases and
topics.

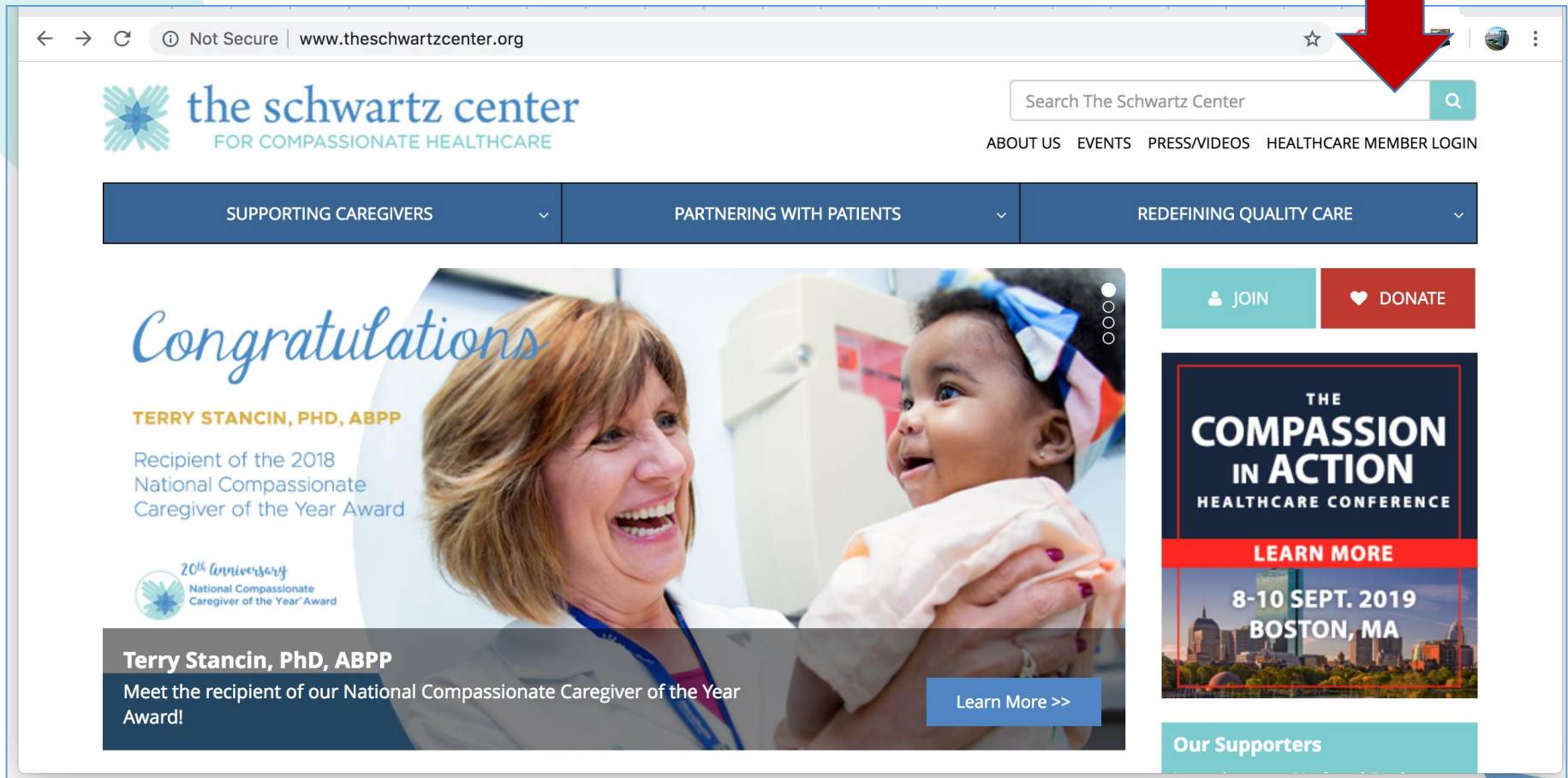




Tools & Resources for Your Team





Our Online Member Community



The screenshot shows the homepage of the Schwartz Center for Compassionate Healthcare. A large red arrow points to the top right corner of the browser window. The website features a navigation bar with links for ABOUT US, EVENTS, PRESS/VIDEOS, and HEALTHCARE MEMBER LOGIN. Below the navigation bar are three main sections: SUPPORTING CAREGIVERS, PARTNERING WITH PATIENTS, and REDEFINING QUALITY CARE. The main content area includes a congratulatory message for Terry Stancin, PhD, ABPP, who is the recipient of the 2018 National Compassionate Caregiver of the Year Award. A large image shows Terry Stancin smiling while holding a young child. To the right of the main content area are two buttons: JOIN and DONATE. Below these buttons is a banner for THE COMPASSION IN ACTION HEALTHCARE CONFERENCE, scheduled for 8-10 SEPT. 2019 in BOSTON, MA. A button labeled LEARN MORE is also present. At the bottom right, there is a section titled Our Supporters.

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Search The Schwartz Center 


ABOUT US EVENTS PRESS/VIDEOS HEALTHCARE MEMBER LOGIN

SUPPORTING CAREGIVERS ▾ PARTNERING WITH PATIENTS ▾ REDEFINING QUALITY CARE ▾

Congratulations

TERRY STANCIN, PHD, ABPP



Recipient of the 2018
National Compassionate
Caregiver of the Year Award

 *20th Anniversary*
National Compassionate
Caregiver of the Year Award

Terry Stancin, PhD, ABPP

Meet the recipient of our National Compassionate Caregiver of the Year Award!

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LEARN MORE


8-10 SEPT. 2019
BOSTON, MA

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Member Community

MEMBERSHIP ▾	SCHWARTZ ROUNDS® ▾	EDUCATIONAL PROGRAMS ▾	INNOVATION ▾	MATERIALS
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Welcome to the Schwartz Center HealthCare Member Community where you can find news and resources on member benefits, educational programs, continuing education opportunities and events that support clinician well-being, enhance the quality of life and enable better outcomes and create a more positive and rewarding experience for all members of the care team, patients and families.

Most Popular Pages

1. Member Benefits
2. Facilitation Video Modules

Member Tools & Resources

- For your team:
 - Ideas for Enhancing Your Program> Schwartz Rounds Topic Ideas
- Schwartz Center Facilitation Workshops

& Your Friendly Member Advisors:

Kathy Scopin: kscopin@theschwartzcenter.org

Stephanie Adler Yuan:

sadleryuan@theschwartzcenter.org

Member Tools & Resources



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Stephanie
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Member Community

MEMBERSHIP

SCHWARTZ ROUNDS®

EDUCATIONAL PROGRAMS

INNOVATION

MATERIALS

Schwartz Rounds®

Benefits of the Schwartz
Rounds Program

Starting the Schwartz
Rounds Program

Selecting Your Schwartz
Rounds Team

Selecting and Preparing Your
Panel

Planning Your Program

Schwartz Rounds Topic Ideas

Home » Schwartz Rounds® » Ideas for Enhancing Your Program » Schwartz Rounds Topic Ideas

Whether you are looking for inspiration or for topics that have been successful at other member organizations, here is a searchable list to get you started:

Category Filter:

- | | | | |
|--|--|---|--|
| <input type="checkbox"/> Abuse (7) | <input type="checkbox"/> Caregiver as patient (5) | <input type="checkbox"/> Caregiver roles (2) | <input type="checkbox"/> Caregiver: self-care (35) |
| <input type="checkbox"/> Challenging Patients (16) | <input type="checkbox"/> Communicating with colleagues (5) | <input type="checkbox"/> Communicating with Patients (32) | <input type="checkbox"/> Compassionate Care (57) |
| <input type="checkbox"/> Cultural (23) | <input type="checkbox"/> Disaster specific (4) | <input type="checkbox"/> Disease specific (44) | <input type="checkbox"/> DNR (8) |
| <input type="checkbox"/> Elders (6) | <input type="checkbox"/> End of life (49) | <input type="checkbox"/> Errors (10) | <input type="checkbox"/> Ethics (36) |
| <input type="checkbox"/> Family (25) | <input type="checkbox"/> Organ donations (4) | <input type="checkbox"/> Pain (7) | <input type="checkbox"/> Patient Narratives (10) |



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Use the **Questions** pane on your screen to ask questions or share comments.





Before we go...





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8-10 September 2019 | Boston, MA

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HEALTHCARE CONFERENCE

compassioninactionconference.org



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Show us your Schwartz Rounds.

Email: rounds@theschwartzcenter.org
Or call: 617-294-9156





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Thank you

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