

MEMBER NEWSLETTER



NEW - Healing Healthcare Initiative Announced

The healthcare industry is facing a crisis and healthcare leaders are being met with unprecedented challenges. With more than two decades of experience supporting the mental health and well-being of the healthcare workforce, we are proud to share the Schwartz Center's Healing Healthcare Initiative (HHI). HHI provides leaders of healthcare organizations with guidance and support to ensure the care they offer is relationship-based, compassionate, safe and effective. It will give healthcare leaders the cohesive framework and practical resources they need to build a culture of resilience and inclusion at their organizations. It will empower leaders to recognize, remedy and prevent psychological distress and stress-related injuries among their staff. And it offers our leaders the support they need themselves.

Learn More



Compassion in Action Webinar

Portraits of Compassion: A Conversation with the 2021 National Compassionate **Caregivers of the Year**

December 7, 2021 | 3:00 - 4:00 pm ET

Please join us for a special celebration of the 2021 National Compassionate Caregivers of the Year[®]. This year marks the 22nd anniversary of the NCCY Award, a national recognition program

that celebrates healthcare professionals who exemplify extraordinary devotion and compassion in caring for patients and families.

This year's seven finalists will share personal stories of giving, receiving, and making compassionate care possible during an intimate panel discussion and Q&A, moderated by Schwartz Center Chief Medical Officer Dr. Beth Lown.

Register Now



Community Connections

Join us at our upcoming Community Connections! These engaging conversations are an opportunity for Schwartz Center members around the world to connect with each other and with Schwartz Center staff about the work you do to advance compassion. By forging connections across our member community, we learn together and support our shared mission: to ensure compassion for all who give and receive care.

Bring your creativity, curiosity, questions, and challenges to these dynamic hour-long conversations with Schwartz Center members and staff.

Upcoming Sessions:

Stress First Aid

Tuesday, November 23

2:00-3:00pm ET

Schwartz Rounds

Tuesday, December 14 2:00-3:00pm ET

Stress First Aid

Tuesday, December 21

2:00-3:00pm ET

Learn More & Register



Welcome Leah Rybarcyzk - New Member **Experience Advisor**

We are thrilled to introduce the Schwartz Center's newest team member, Leah Rybarczyk, Member Experience Advisor. Leah is based in Los Angeles, CA, and brings her experience

and background in medical social work and program development to the role. Previously, she worked at Children's Hospital Los Angeles, Nationwide Children's Hospital and UH Rainbow Babies & Children's Hospital/MacDonald Women's Hospital. Leah is committed to supporting the well-being of healthcare providers and is deeply aligned with the Schwartz Center's mission to keep compassion at the heart of healthcare.



2021 Corman IMPACT Honors Program Video

Did you miss this year's Corman IMPACT Honors Celebration? Schwartz Center Chief Medical Officer Dr. Beth Lown, led a panel discussion with spokespeople from the three honoree organizations about their programs and the impact on patients, families, and their organizations as part of our Virtual Compassion in Action Healthcare Conference. The conversation was insightful and inspiring! We encourage you to watch the recording and read about all this year's Corman IMPACT Honors submissions.

Watch and Learn More



Would you consider a donation to the Schwartz Center? Read here why Sharen Frolian, RN, longtime Schwartz member at Cambridge Health Alliance advocates for member support.

Learn More

We're Hiring! Member Experience Advisor

Interested in joining the Schwartz Center team? We are looking for a Member Experience Advisor! Responsible for overseeing a portfolio of Schwartz Center healthcare member relationships, this remote role includes regular communication with members and supporting new members in implementing Schwartz Center programs.

Learn More and Apply

Welcome New Members

Welcome to the Schwartz Center Healthcare Member Community! Thank you for making the commitment to compassionate healthcare.

- Cape Canaveral Hospital, FL
- Holmes Regional Medical Center, FL
- Mayo Clinic Arizona, AZ
- Mayo Clinic Florida, FL
- · Mayo Clinic Health System Minnesota, MN
- Mayo Clinic Health System Wisconsin, WI
- Mercy Hospital Northwest Arkansas, AR
- Mercy Hospital Oklahoma City, OK
- Mercy Hospital South, MO
- Mercy Hospital Springfield Communities, MO
- Mercy Hospital St. Louis, MO
- · Nicklaus Children's Hospital, FL
- Palm Bay Hospital, FL
- Saratoga Hospital, NY
- · Viera Hospital, FL

Quick Links







Member Online Learning

Virtual Schwartz Rounds[®]

Stress First Aid

Member Support

As part of your membership, we have staff dedicated to providing ongoing support and guidance for your team. If you have questions or would like to discuss your Schwartz Rounds or Stress First Aid programs or any of the offerings highlighted in this newsletter, please reach out to your designated Schwartz Center staff person:

- Stephanie Adler Yuan, MS, Director of Programs
- Casey Kudesia, Member Experience Advisor
- Leah Rybarcyk, Member Experience Advisor
- Kathy Scopin, BSN, PHN, RN, Member Experience Advisor

If you are in need of your organization code to register for the Member Community website or for one of our programs, please contact Jennifer Fiske at jfiske@theschwartzcenter.org.



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