

SCHWARTZ CENTER HEALTHCARE MEMBERSHIP



PROGRAMS &
SUPPORT



EDUCATION &
RESEARCH



COMMUNITY



RECOGNITION

Research shows that compassion is great medicine. It helps patients thrive, caregivers rediscover their sense of purpose, and healthcare systems prosper. **The Schwartz Center for Compassionate Healthcare supports the mental health and well-being of caregivers** and is dedicated to building an engaged and resilient healthcare workforce prepared to deliver the most compassionate, patient-centered care possible.

We strive to offer membership with meaning. **By joining the Schwartz Center Member Community, your organization is making an investment in employee well-being.** All staff gain access to programs, training, educational opportunities and resources that help create and sustain a culture of compassion. You'll join hundreds of thousands of healthcare professionals at Schwartz Center member organizations around the globe dedicated to keeping compassion at the heart of healthcare.

Our evidence-informed programs and resources have proven to be versatile, sustainable and effective across diverse settings, including acute care and rehabilitation hospitals, outpatient clinics, cancer centers, Veteran's Administration medical centers, organ procurement organizations, nursing homes, hospice providers, and health insurers.

Schwartz Center Membership is available to healthcare organizations in the U.S., Canada, Australia and New Zealand. **The benefits of membership extend to all staff within the member organization.**

96%

of participants would recommend our Compassion in Action Webinars to a colleague

94%

of attendees said the Virtual Compassion in Action Healthcare Conference updated their knowledge and skills

90%

of caregivers who attended multiple Schwartz Rounds reported better communication with their co-workers





PROGRAMS & SUPPORT

- **Stress First Aid (SFA) Program** – Provides a framework to identify and mitigate the negative impacts of stress before they impair staff health and well-being
 - **Stress First Aid Basics Training Program** – A 60-minute online training that introduces the core concepts of SFA for healthcare workers
 - **Stress First Aid Train the Trainer Program** – An intensive 3-month cohorted training program that provides organizational teams with the knowledge, skills and resources needed to implement and promote SFA across an organization. *Additional fee associated with training. See below for more information.*
- **Schwartz Rounds®** – A unique and important contribution to the culture within healthcare organizations, the Schwartz Rounds allow for interdisciplinary conversation about some of the most complex and compelling dilemmas that health professionals face as they balance compassionate care with the strenuous demands of their daily work. *Additional fee associated with training. See below for more information.*
- **Individualized Program Support** – Ongoing, as-needed support for Schwartz Center programs from a designated Schwartz Center Member Experience Advisor



EDUCATION & RESEARCH

- **Schwartz Center Member Learning Center** – Self-service access to online training via the Schwartz Center's learning management system, supported by Schwartz Center staff.
- **Compassion in Action Webinar Series** – Opportunities to learn about topics related to compassionate, collaborative care from leading practitioners and researchers in the field, hosted by Schwartz Center Chief Medical Officer Beth Lown, MD
- **Thought Leadership Conversations** – Special pricing for events on issues related to compassionate care, such as: “What Has the Pandemic Revealed About Health Equity and Where Do We Go from Here?”
- **Issue Briefs and Research** – Priority access to research on topics such as the impact of compassion on health outcomes, best practices, and recommendations for creating a compassionate healthcare environment
 - **Research Toolkit** – Access to the Schwartz Center Compassionate Care Scale®, the Schwartz Center Compassionate Team Scale, and examples of surveys that have been used before and after Schwartz Rounds implementation to assist with research at your organization
 - **Expert Trainings** – Special pricing for tailored on-site or virtual talks and trainings on topics such as burnout, compassionate communication, hiring for compassion and more

“The wide array of helpful resources offered to Schwartz Center members covers everything that could be needed... It helps feel like we aren't alone at any step of this process.”

- Schwartz Center Member



COMMUNITY

- **Community Connections** - Ongoing virtual opportunities for members around the world to connect, collaborate, and learn from each other and Schwartz Center staff about Schwartz Center program implementation and other efforts to advance compassion
- **Member Community Website** - Exclusive access to membership-specific content and resources
- **Member Community Newsletter** - Monthly newsletter highlighting Schwartz Center updates and member-specific content and events
- **Annual Compassion in Action Healthcare Conference** - Significantly discounted registration and access to member-exclusive content at our international action-oriented convening of healthcare workers and leaders designed to provide tools to create and sustain a culture of compassion at your organization
- **Schwartz Center Member Marketing Materials** - Member badge and logo to show that your organization is committed to compassionate, collaborative care



RECOGNITION

- **Corman IMPACT Honors** - Invitation to be considered for our member recognition program that celebrates innovative member programs that advance compassion and teamwork
- **Annual Kenneth B. Schwartz Compassionate Healthcare Dinner** - Special pricing for our gala dinner, featuring keynote speakers and the celebration of the National Compassionate Caregivers of the Year® Award
- **Coming soon: National Compassionate Caregivers of the Year (NCCY) Toolkit** - Access to materials and resources to help you recognize compassionate caregivers within your organization and streamline your nominations for national NCCY recognition

Annual fee of \$2,995 per member site*

If you are interested in membership for three or more organizations within a healthcare system, you may be eligible for Schwartz Center System Membership.

*For the purposes of Schwartz Center healthcare membership, a site is defined as a healthcare organization/location that has a membership agreement with the Schwartz Center.

88%

of attendees believe the conference will enable them to deliver better care that will improve patient health outcomes



“It’s been a great privilege to be involved with Schwartz Rounds and I am proud of the affiliation -- I feel it’s one of the best things I’ve done in my professional life. It’s a brilliant and much-needed model and the Schwartz Center is top-notch in every way.”

- Schwartz Rounds Team Leader

The Schwartz Rounds program offers a unique and important contribution to the culture within healthcare organizations. They allow for interdisciplinary conversation about some of the most complex and compelling dilemmas that health professionals face as they balance compassionate care with the strenuous demands of their daily work. The program has been shown to enhance compassion toward patients and families, improve teamwork, and reduce caregiver stress and isolation.



SCHWARTZ ROUNDS

Schwartz Rounds Training and Ongoing Program Package includes:

- **All Membership Benefits on pages 2-3**
- **Schwartz Rounds** - Training and orientation, ongoing support, materials and resources to implement the Schwartz Rounds program across your healthcare organization
- **Virtual Schwartz Rounds** - Training, support and resources to convene Schwartz Rounds online
- **Unit-Based Schwartz Rounds** - Training, support and resources to convene Schwartz Rounds for distinct healthcare teams or units
- **Trauma-Informed Facilitation Skills** - Training based on the core actions of Stress First Aid, developed to guide Schwartz Rounds leaders as they plan and facilitate difficult conversations in difficult times
- **Schwartz Rounds Consultation** - Virtual Schwartz Rounds observation by a designated Member Experience Advisor of a Schwartz Rounds session with follow-up feedback and guidance as requested
- **Facilitation Workshops** - Workshops designed and led by Schwartz Center staff to help Schwartz Rounds program leaders refine key facilitation skills through observation and participation
- **National Schwartz Rounds** - Invitation to participate in an international, single-topic Schwartz Rounds conducted across the Schwartz Center member community. Past topics have included the impact of the opioid epidemic and adverse events. Access will include topical facilitation guides, case studies and other resources
- **Coming soon: Schwartz Rounds Marketing Toolkit** - Templates, images and content to assist with promoting Schwartz Rounds across your organization

One-time fee: \$8,500 per member site*

Annual fee: \$2,995 per member site*

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“ This program was excellent. I feel privileged to have been invited into this training. I gained a great deal of knowledge; I had the opportunity to integrate this knowledge into my existing repertoire of facilitation skills with direct care providers during a very challenging time.”

- *Stress First Aid Train-the-Trainer Participant*



Stress First Aid (SFA) is an evidence-informed self-care and peer support model based on factors that promote recovery from adversity and stress. The overarching aim of SFA is to identify and mitigate the negative impacts of stress at work before they impair staff health and well-being. It was originally developed by the National Center for Post-Traumatic Stress Disorder (NCPTSD) for the U.S. military and adapted for other high-risk occupations. We have adapted the model for Schwartz Center healthcare members.



STRESS FIRST AID TRAIN THE TRAINER PACKAGE

Stress First Aid Train the Trainer Package includes:

- **All Membership Benefits from pages 2-3**
- **Stress First Aid Train the Trainer Program** - An intensive 3-month training and project planning program designed to provide key organizational leaders with the knowledge base, skills, and tools they need to create a customized implementation plan for Stress First Aid at your organization
- **Stress First Aid Content Modules** - Ongoing access to SFA content modules for organizational trainers to use with internal teams
- **Stress First Aid Consultation** - Ongoing guidance and support from Schwartz Center Program Advisor
- **Community Connections** - Monthly facilitated conversations with Schwartz Center members and staff about Schwartz Center programs
- **Coming soon: Continuing Education Credits** - More details available soon!

One-time training fee: \$8,500 per member site*

Annual fee: \$2,995 per member site*

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For more information about Schwartz Center healthcare membership, please visit theschwartzcenter.org/membership email: membership@theschwartzcenter.org

	Member Benefits \$2,995 per year, per site	Schwartz Rounds® Program Package \$8,500 one-time training fee \$2,995 per year, per site	SFA Train the Trainer \$8,500 one-time training fee \$2,995 per year, per site
STRESS FIRST AID TRAIN THE TRAINER			
Stress First Aid Train the Trainer Program			X
Stress First Aid Content Modules			X
Stress First Aid Virtual Consultation			X
<i>Coming soon:</i> Continuing Education Credits			X
SCHWARTZ ROUNDS PROGRAM PACKAGE			
Schwartz Rounds		X	
Virtual Schwartz Rounds		X	
Unit-Based Schwartz Rounds		X	
Trauma-Informed Facilitation Skills Training		X	
Schwartz Rounds Virtual Consultation		X	
Facilitation Workshops		X	
National Schwartz Rounds		X	
<i>Coming soon:</i> Schwartz Rounds Marketing Toolkit		X	
PROGRAMS & SUPPORT			
SFA Basics Program	X	X	X
Individualized Program Support	X	X	X
EDUCATION & RESEARCH			
Schwartz Center Member Learning Center	X	X	X
Compassion in Action Webinar Series	X	X	X
Thought Leadership Conversations	X	X	X
Issue Briefs and Research	X	X	X
Research Toolkit	X	X	X
Expert Trainings	X	X	X
COMMUNITY			
Community Connections	X	X	X
Member Community Website	X	X	X
Member Community Newsletter	X	X	X
Discounted Registration for Annual Compassion in Action Healthcare Conference	X	X	X
Member Marketing Materials	X	X	X
RECOGNITION			
Eligibility for Corman IMPACT Honors	X	X	X
Special Pricing for Annual Dinner Celebration of National Compassionate Caregivers of the Year®	X	X	X
<i>Coming soon:</i> National Compassionate Caregivers of the Year Toolkit	X	X	X

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