



Upcoming Educational Programs and Events

For valued Schwartz Center members

Compassion in Action Healthcare Conference



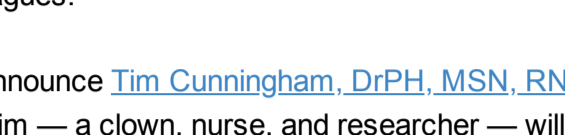
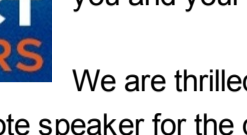
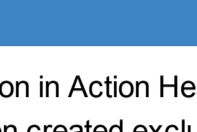
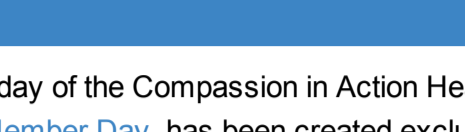
September 8-10, 2019

Have you registered for the [Compassion in Action Healthcare Conference](#) yet? Don't miss out on the opportunity to learn from experts in the fields of compassion, communication, interprofessional teamwork and interpersonal skills, all while connecting with like-minded colleagues from across the globe.

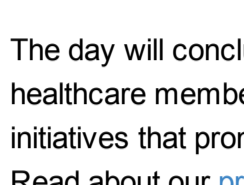
You will leave the conference with actionable items to take back to your organization and daily practice. Want proof? 95% of our last conference attendees reported they would make changes in their clinical work due to learnings from the conference. As a Schwartz Center member, **all staff** at your organization can take advantage of our heavily discounted member pricing. The early-bird rate is only available **prior to May 8, 2019**, so [register now!](#)

[Learn More and Register](#)

In partnership with:



Schwartz Center Member Day and the Corman IMPACT Honors



The first day of the Compassion in Action Healthcare Conference, [Schwartz Center Member Day](#), has been created exclusively for **all staff** at our healthcare member organizations with dedicated programming tailored for you and your colleagues.

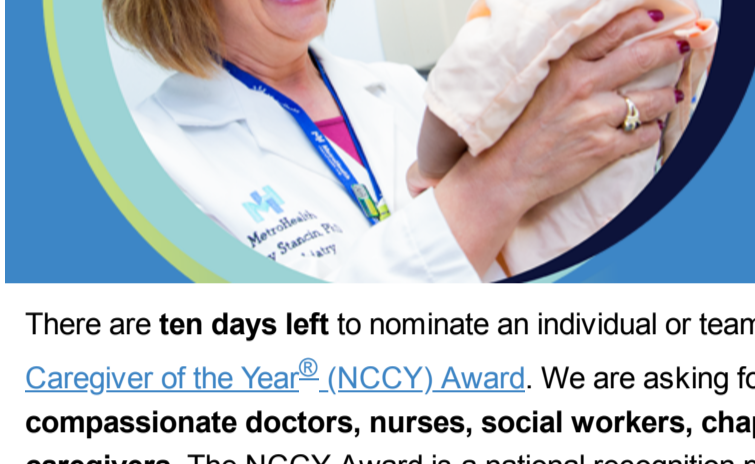
We are thrilled to announce [Tim Cunningham, DrPH, MSN, RN](#) as our featured keynote speaker for the day. Tim — a clown, nurse, and researcher — will share stories from adventures in compassion that have taken him around the world. He holds a joint appointment at the University of Virginia School of Nursing and Department of Drama where he serves as the Director of UVA's Compassionate Care Initiative.

The day will conclude with the **Corman IMPACT Honors** recognition dinner celebrating healthcare members who are making a transformational **impact** by creating programs or initiatives that promote compassionate, collaborative care within their organization or system. Read about our [previous honorees](#) and submitted [programs and initiatives](#).

We would love the opportunity to highlight as many of our member programs as possible, so we encourage you to spread the word throughout your organization. [Submitting is easy!](#) All entries are due by **April 30, 2019**.

[Learn More and Submit](#)

National Compassionate Caregiver of the Year® (NCCY) Award



NOMINATE A COMPASSIONATE CAREGIVER

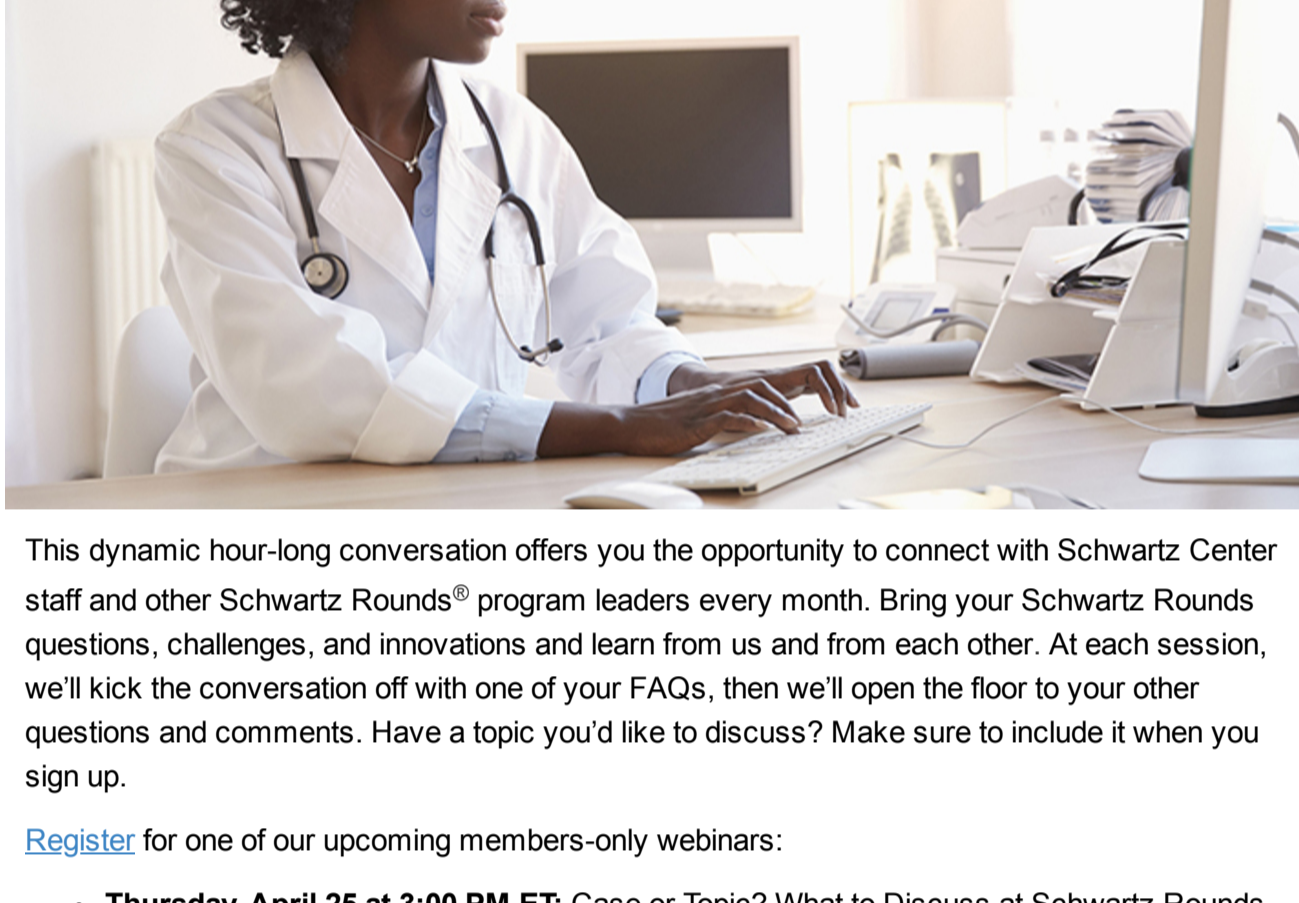
Nominate by April 1, 2019

There are **ten days left** to nominate an individual or team for our [National Compassionate Caregiver of the Year® \(NCCY\) Award](#). We are asking for **your help in identifying exemplary, compassionate doctors, nurses, social workers, chaplains and other professional caregivers**. The NCCY Award is a national recognition program that honors outstanding healthcare professionals who display extraordinary devotion and compassion in caring for patients and families.

We'd love to receive at least one nomination from each of our healthcare members in the Schwartz Center community! We are asking for you to help **spread the word that nominations are open and due by April 1, 2019**.

[Learn More and Nominate](#)

Office Hours Webinars



This dynamic hour-long conversation offers you the opportunity to connect with Schwartz Center staff and other Schwartz Rounds® program leaders every month. Bring your Schwartz Rounds questions, challenges, and innovations and learn from us and from each other. At each session, we'll kick the conversation off with one of your FAQs, then we'll open the floor to your other questions and comments. Have a topic you'd like to discuss? Make sure to include it when you sign up.

[Register](#) for one of our upcoming members-only webinars:

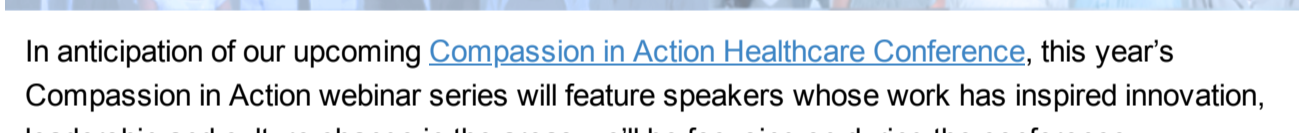
- **Thursday, April 25 at 3:00 PM ET:** Case or Topic? What to Discuss at Schwartz Rounds & How to Decide
- **Thursday, May 9 at 3:00 PM ET:** THE MEA IS IN: Member Q&A Forum
- **Wednesday, June 19 at 3:00 PM ET:** Sustaining Your Schwartz Rounds Program

[Register Now](#)

Missed March's webinar? You can now view ["Teleconferencing & Schwartz Rounds"](#) on our Member Community website. All our recorded Office Hours webinars are available on our [past webinars page](#).

Compassion in Action Webinars

2019 *Compassion in Action* Webinar Series



In anticipation of our upcoming [Compassion in Action Healthcare Conference](#), this year's Compassion in Action webinar series will feature speakers whose work has inspired innovation, leadership and culture change in the areas we'll be focusing on during the conference.

Tuesday, April 23, 2019
3:00 – 4:00 PM EDT

Presented by: Tammi Kral, MS

Our abilities to empathize and to regulate our emotions support interpersonal relationships and contribute to personal well-being, which benefits society and individuals alike. Empathy leads to compassion and altruism, while healthy interpersonal relationships can support long-term mental health. And so can emotion regulation – which we've seen can be engaged without conscious effort. This is what psychology researcher **Tammi Kral**, a doctoral student at University of Wisconsin-Madison, is exploring under the guidance of **Dr. Richard Davidson**.

During this webinar, Tammi will talk with Schwartz Center Chief Medical Officer **Dr. Beth Lown** about how she uses a combination of brain imaging and behavioral measures to understand the neural and behavioral processes underlying emotional experience, its regulation and mechanisms of change via behavioral training. She'll also share examples of training she's developed to use a video game for developing empathy, and mindfulness meditation for improving emotion regulation.

[Register Now](#)

Missed February's webinar? You can now view ["The Power of Patient Perspectives"](#) presented by **Greg Makoul, PhD, MS**. All our recorded Compassion in Action webinars are available on our [past webinars page](#).

Schwartz Center CEO Matt Herndon to Co-chair 2019 Patient Experience Symposium



The third annual [Patient Experience Symposium](#) will take place at the Harvard Medical School Conference Center **May 1-3, 2019**. The event, co-chaired by Schwartz Center CEO **Matt Herndon**, will bring together CEOs and hospital executives, quality, patient experience and nurse leaders from around the nation to discuss leading edge strategies to create, enhance and elevate the patient experience.

[Learn more](#)

Facilitation Workshops



The full-day [Facilitation Workshop](#) gives Schwartz Rounds program leaders the opportunity to develop, refine, and deepen facilitation skills and Schwartz Rounds program management practices. Over the course of the workshop, participants will:

- Learn about the neuroscience basis for compassion and why compassionate care is good not just for patients and families, but for caregivers too;
- Observe a demonstration Schwartz Rounds session led by an expert facilitator;
- Further develop the ability to recognize and model the qualities and skills of a successful Schwartz Rounds facilitator;
- Share and co-construct solutions to common Schwartz Rounds challenges;
- Earn Continuing Medical Education and Continuing Education Units (CME & CEU); and
- Connect with compassion leaders from across the Schwartz Center member community.

As a healthcare membership benefit, we offer CME & CEU credits for our Facilitation Workshops. Continuing education credits will be provided at no additional cost to members. Should you have any accreditation questions, please contact Jasmine Mason at jasmine.mason@atriumhealth.org or 704-512-6005.

Upcoming Workshop

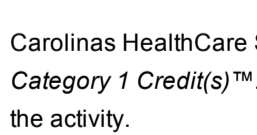
Wednesday, May 22, 2019 – Hosted by Grady Memorial Hospital in Atlanta, GA

This workshop will run from 7:30 AM – 4:00 PM

Schwartz Center healthcare membership includes two free seats, \$295/additional person

Note: Due to high demand and the format of our workshops, this event will be capped at the first **50** registered participants. Cancellation requests must be received by **May 8, 2019** for paid registrations; no refunds will be processed after that time.

[Register Now](#)



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of Carolinas HealthCare System/Charlotte AHEC and Schwartz Center for Compassionate Healthcare, Carolinas HealthCare System/Charlotte AHEC is accredited by the ACCME to provide continuing medical education for physicians.

Carolinas HealthCare System/Charlotte AHEC designates this Live Activity for a maximum of 6.75 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Organization Code

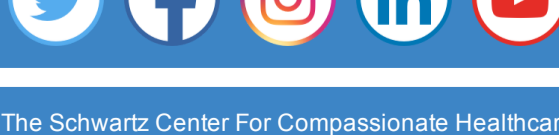
If you are in need of your organization code to register for the Member Community website or to register for one of our programs, please contact Anna Ferrato at aferrato@theschwartzcenter.org.

Questions?

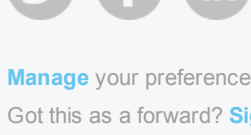
For all membership questions, please contact Sheri Carey, director of member operations, at scarey@theschwartzcenter.org.

[EMAIL US](#)

Or connect with us on social media:



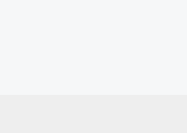
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