

## Upcoming Educational Programs and Events

For valued Schwartz Center members

### New Year, New Benefits



Schwartz Center healthcare membership is about being a part of a community of like-minded individuals dedicated to advancing compassion in healthcare, and that comes with benefits. With you in mind, we have been working on expanding our offerings and including new benefits in 2020 such as access to online training, Unit-Based Schwartz Rounds, advanced facilitation skills workshops, toolkits and much more. Stay tuned as we share more detailed information in the coming months.

[Check out](#) your current benefits and get a glimpse of what's to come in 2020!

Thank you for your partnership in helping to create a world where all who seek and provide healthcare experience compassion.

[Learn More](#)

### Office Hours Webinars



Start the new year by taking advantage of the opportunity to connect with Schwartz Center staff and other Schwartz Rounds® program leaders! We'll kick each [Office Hours webinar](#) off with a topic or one of your FAQs and then open the floor for discussion and questions. Have a topic you'd like to discuss? Make sure to include it when you sign up.

Upcoming webinars:

**Thursday, February 6, 2020**  
3:00 – 4:00 PM EST

**“New Year, New Rounds”**

This webinar will introduce some of the exciting new Schwartz Center programs available to you as well as address any questions you may have regarding your Schwartz Rounds program.

Topics covered will include:

- **New Rounds:** Learn about the new Unit-Based Schwartz Rounds program
- **New Award:** We're excited to introduce a new NCCY Award program this year just for healthcare teams. NCCY nominations open in February, and we'll talk with Schwartz Center Communications Director Cathy Burke about how you can help nominate your exceptionally compassionate colleagues for this prestigious recognition
- **New Questions:** Ask questions about any new (or persisting!) challenges facing your program

**Thursday, May 21, 2020**  
3:00 – 4:00 PM EST

**“Member Q&A Forum”**

This dynamic hour-long conversation offers you the opportunity to connect with Schwartz Center staff and other Schwartz Rounds program leaders. Bring your Schwartz Rounds questions, challenges, and innovations and learn from us and from each other. We'll kick the conversation off with one of your FAQs, then we'll open the floor to your other questions and comments.

[Learn More and Register](#)

Interested in our past webinars? Check out our library on a variety of topics, including:

- “Case or Topic: What to Discuss at Schwartz Rounds & How to Decide”
- “Schwartz Rounds Facilitation Nuts & Bolts”
- “Strategies for Schwartz Rounds Marketing and Promotion”
- “Sustaining Your Schwartz Rounds Program”

As a member, you have **exclusive access to view these and more** on our [past webinars page](#).

### Compassion in Action Healthcare Conference



Registration is underway for the Schwartz Center's [Compassion in Action Healthcare Conference](#) and we've confirmed some exciting [keynote speakers](#). As a Schwartz Center member, all staff at your organization can take advantage of our heavily discounted member pricing. **The early bird rate is available for a limited time**, so [register now!](#)

[Learn More and Register](#)

In partnership with:



The first day of the conference, [Schwartz Center Member Day](#), has been created exclusively for **all staff** at our healthcare member organizations with dedicated programming tailored for you and your colleagues. The program will include an inspirational keynote and a variety of interactive workshops to support your team in creating and sustaining a culture of compassion in healthcare.

The day will conclude with the **Corman IMPACT Honors recognition dinner** celebrating members' innovative programs and initiatives that are models for making compassionate care a priority in an organization.

Don't miss out on the opportunity to be recognized for the impactful programs you've created, [submit your program or initiative](#) by **February 3, 2020**.

This celebration will be held on the first evening of the [Compassion in Action Healthcare Conference](#) and is exclusively open to all staff at Schwartz Center healthcare member organizations. Please note registration for this event is separate from the conference.

[Learn More and Submit](#)

### Compassion in Action Webinars

#### 2020 *Compassion in Action* Webinar Series



**Compassionate, Collaborative Care**

In anticipation of our upcoming [Compassion in Action Healthcare Conference](#), our Compassion in Action webinar series will feature speakers whose work has inspired innovation, leadership and culture change in the areas we'll be focusing on during the conference. We encourage you to participate in the upcoming webinars.

**Tuesday, February 11, 2020**  
3:00 – 4:00 PM EST

**“Recognition & Gratitude: Why It Matters to Patients, Families & Healthcare”**

Presented by: Cynthia Sweeney DNP, RN, CNOR, NEA-BC, FAAN and Jodie McGinley



**Tuesday, April 20, 2020**  
3:00 – 4:00 PM EST

**“Integrating Bereaved Parents into Education and Parent-to-Parent Support Mechanisms”**

Presented by: Justin Baker, MD

[Learn More and Register](#)

Missed December's webinar? You can now view [“Wellness, Agency, and Sanity: How to Cultivate Community in Your Clinics”](#) presented by Elizabeth Métraux, CEO, Women Writers in Medicine. All our recorded Compassion in Action webinars are available on our [past webinars page](#).

### New Schwartz Center Healthcare Members

Welcome to the Schwartz Center Healthcare Member Community! Thank you for making the commitment to compassionate healthcare.

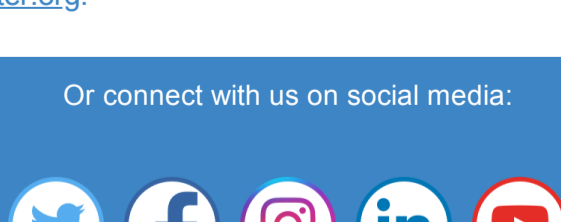
**New Members:**

Mount Carmel St. Ann's, Westerville, OH  
UCSD Jacobs Medical Center, La Jolla, CA

### Organization Code

If you are in need of your organization code to register for the Member Community website or to register for one of our programs, please contact Anna Ferrato at [aferrato@theschwartzcenter.org](mailto:aferrato@theschwartzcenter.org).

Or connect with us on social media:



#### Questions?

For all membership questions, please contact Anna Ferrato, member experience coordinator, at [aferrato@theschwartzcenter.org](mailto:aferrato@theschwartzcenter.org).

[EMAIL US](#)

The Schwartz Center For Compassionate Healthcare  
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