## FOR COMPASSIONATE HEALTHCARE

# MEMBER NEWSLETTER



#### ALL IN: Campaign to Address Healthcare Worker Well-Being

We are honored to pledge our commitment to the well-being and resiliency of the country's healthcare workforce and join the ALL IN campaign, led by **#FirstRespondersFirst** and the **Dr. Lorna Breen Heroes' Foundation**, along with our fellow collaborators at the **American Medical Association (AMA)**, the **American Nurses Foundation**, and the **American Hospital Association (AHA)**.

The goal of ALL IN is to convene like-minded organizations to provide a roadmap for institutions to invest in and cultivate environments where their workforce feels valued and supported.

Learn More



**Compassion Conversations** 

Schwartz Center CEO Matt Herndon kicked off the inaugural event of **our new series**, **Compassion Conversations**. Our first program featured a conversation with Rushika Fernandopulle, MD, MPP, CEO and co-founder of Iora Health. Rushika discussed Iora Health's care model and how its values, including compassion, guide his leadership, the organization's culture, his team's approach to challenges, including COVID-19, and how he expects healthcare to change post-pandemic.

Watch Now



#### Virtual Compassion in Action Healthcare Conference

**Registration is now open** for the 2021 <u>Virtual Compassion in Action Healthcare Conference</u>! The event will run from June 15 – Sept 30, with themes including advancing diversity, equity and inclusion in healthcare, creating compassionate organizational cultures, leading with compassion, and more! Conference benefits include:

- Significantly discounted member rates
- Comprehensive program of **30+ live virtual sessions**, **taking place twice a week** and featuring globally renowned healthcare leaders
- Access to the library of recorded sessions
- The ability to earn 33 continuing education credits at your convenience
- Networking opportunities with your fellow conference attendees

As a Schwartz Center member organization, **all staff can take advantage of our discounted member pricing**, so we encourage you to spread the word. **Register as a team of four or more and receive \$50 off each registration.** We also have <u>scholarships</u> available for qualified candidates.

Learn More and Register



#### **Community Connections**

We know relationships and building community are essential to advancing compassion in healthcare. We've created <u>Community Connections</u> as a place for Schwartz Center members to forge connections with each other so we can learn together and support our shared mission: to ensure compassion for all who give and receive care.

Join Schwartz Center members and staff for topics including: Facilitating Inclusive Schwartz Rounds, Stress First Aid, Best Practices for Virtual Schwartz Rounds and Canadian Members Affinity Group. Our next session is:

Schwartz Rounds at Children's Hospitals Affinity Group Thursday, April 29, 2021 4:00 – 5:00 p.m. ET

Learn More and Register



#### **Stress First Aid Program**

<u>Stress First Aid</u> offers a set of supportive actions that promote self-care and peer support, enabling teams to identify and mitigate the negative impacts of stress at work before they impair staff health and well-being.

As a Schwartz Center member, you have access to two training options for the program:

- Stress First Aid Basics is a 60-minute online training program that introduces the basics of the program for healthcare workers. This program can be accessed by all staff at your organization.
- **The Train-the-Trainer program** is an eight-hour training program that provides the tools and resources needed to plan to implement SFA at your organization.

If you are interested in learning more about the SFA program, **please** join us for an information session on June 8 at 1:00 p.m. EDT.

"The SFA was well-designed; the program management team highly communicative. I appreciated the reminders with the links in the emails for ease of access. GREAT PROGRAM!" – SFA program participant

Learn More



### Meet Angelina McCoy Member Experience Manager

Meet the newest member of our Schwartz Center team, Angelina McCoy, member experience manager. She is responsible for managing membership development and supporting member relationships, recognition programs and member communications. We are thrilled to have Angelina join us! If you'd like to connect with her, please email <u>amccoy@theschwartzcenter.org</u>.

#### THE VIRTUAL COMPASSION IN ACCTION HEALTHCARE CONFERENCE JUNE 15-SEPTEMBER 30, 2021

2021 Virtual Compassion in Action Conference

June 15-Sept. 30, 2021

Stress First Aid Info Session

June 8, 2021 1:00 p.m. EDT

Register

Register

**Quick Links** 

**Upcoming Events** 



**Member Learning Center** 



Stress First Aid

#### Welcome New Members!

Welcome to the Schwartz Center Healthcare Member Community! Thank you for making the commitment to compassionate healthcare.

#### New Members:

- Atrium Health Cabarrus, NC
- Barnes-Jewish Hospital, MO
- Bluegrass Care Navigators, KY
- · Hornsby Ku-Ring-Gai Health Service, NSW, Australia
- Kindred at Home Hospice Division, NC
- Mental Health Service Nepean Blue Mountains Local Health District, NSW, Australia
- Sarah Bush Lincoln Health Center, IL
- Texas Health Allen, TX
- Texas Health Alliance, TX
- Texas Health Arlington Memorial Hospital, TX
- Texas Health Azle, TX
- Texas Health Cleburne, TX
- Texas Health HEB, TX
- Texas Health Fort Worth, TX
- Texas Health Kaufman, TX
- Texas Health Plano, TX
- Texas Health Southwest Fort Worth, TX
- Texas Health Stephenville, TX

#### Member Support

As part of your membership, we have staff dedicated to providing ongoing support and guidance for your team. If you have questions or would like to discuss your Schwartz Rounds program or any of the offerings highlighted in this newsletter, please reach out to your designated Schwartz Center staff person:

- <u>Stephanie Adler Yuan, MS, Director of Programs</u>
- <u>Casey Kudesia, Member Experience Advisor</u>
- Kathy Scopin, BSN, PHN, RN, Member Experience Advisor

If you are in need of your **organization code** to register for the Member Community website or for one of our programs, please contact Jennifer Fiske at <u>jfiske@theschwartzcenter.org</u>.



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